

**Key Indicator – 2.5 Evaluation Process and Reforms****2.5.2 Percentage of student complaints/grievances about evaluation against total number appeared in the examinations during the last five years****Percentage of Student Complaints/Grievances****Number of complaints /Grievances received about evaluation for last five Years**

| Year | 2023-2024 | 2022-2023 | 2021-2022 | 2020-2021 | 2019-2020 |
|--|-----------|-----------|-----------|-----------|-----------|
| No. of Grievances Received | 16 | 40 | 68 | - | - |
| Total No. of Students Appeared in the Examination | 3218 | 3586 | 3942 | 4580 | 4811 |

$$\text{Percentage} = \frac{\text{Total number of complaints or grievances about evaluation}}{\text{Total Number of Students appeared year wise during last five years}} \times 100$$

$$= 124 / 20137 * 100 = 0.61578 \%$$

Percentage of Student Complaints/Grievances = 0.62 %